

# Handbook of **THE ECONOMICS OF EDUCATION**

## **Volume 5**

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## CHAPTER 5

# Technology and Education: Computers, Software, and the Internet

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### Abstract

A substantial amount of money is spent on technology by schools, families, and policymakers with the hope of improving educational outcomes. This chapter explores the theoretical and empirical literature on the impacts of technology on educational outcomes. The literature focuses on two primary contexts in which technology may be used for educational purposes: (i) classroom use in schools and (ii) home use by students. Theoretically, information and communications technology (ICT) investment and computer-aided instruction (CAI) use by schools and the use of computers at home have ambiguous implications for educational achievement: expenditures devoted to technology necessarily offset inputs that may be more or less efficient, and time allocated to using technology may displace traditional classroom instruction and educational activities at home. However, much of the evidence in the schooling literature is based on interventions that provide supplemental funding for technology or additional class time, and thus favor finding positive effects. Nonetheless, studies of ICT and CAI in schools produce mixed evidence with a pattern of null results. Notable exceptions to this pattern occur in studies of developing countries and CAI interventions that target math rather than language. In the context of home use, early studies based on multivariate and instrumental variables approaches tend to find large positive (and in a few cases negative) effects while recent studies based on randomized control experiments tend to find small or null effects. Early research focused on developed countries while more recently several experiments have been conducted in developing countries.

### Keywords

Computers, Software, Internet, Technology, Schoolchildren, Education, ICT

## 1. INTRODUCTION

Schools and families around the world spend a substantial amount of money on computers, software, Internet connections, and other technology for educational purposes. The use of technology is ubiquitous in the educational system in most developed countries. For example, essentially all instructional classrooms in US public schools have computers with Internet access (U.S. Department of Education, 2013). Most countries in Europe also have high rates of computer access in schools (European Commission, 2013). In addition to school level investment in technology, central governments frequently play an active role in providing or subsidizing investment in computer and Internet access. The US federal government spends more than \$2 billion and recently increased the spending cap to \$3.9 billion per year on the E-rate program, which provides discounts to schools and libraries for the costs of telecommunications services and equipment (Federal Communications Commission, 2014; Puma et al., 2000; Universal Services Administration Company, 2010). England provided free computers to nearly 300,000 low-income families at a total cost of £194 million through the Home Access Programme.<sup>1</sup> A growing number of schools are experimenting with one-to-one laptop or tablet programs that provide a computer to each student and often allow the student to take the computer home (Maine Education Policy Research Institute, 2007; Texas Center for Educational Research, 2009; Warschauer, 2006).<sup>2</sup> These programs are potentially expensive — for example, equipping each of the 50 million public school students in the United States with a laptop would cost tens of billions of dollars each year even if these laptops were replaced only every 3 years.

Families also spend a substantial amount of money on computers, software, and Internet connections each year. In the United States, for example, 86% of schoolchildren have access to a computer at home. Although current levels of access to home computers and Internet connections among schoolchildren are very high, access is not evenly distributed across countries or across the population within countries. Less than one-quarter of schoolchildren in Indonesia, for example, have access to a computer at home that they can use for schoolwork. In the United States, 98% of the 12 million schoolchildren living in households with \$100,000 or more in income have access to a computer at home, but only 67% of the 12 million schoolchildren living in households with less than \$25,000 in income have access. These disparities in access to home computers and the Internet are known as the Digital Divide.

<sup>1</sup> The Euro 200 Program in Romania and the Yo Elijo Mi PC Program in Chile are additional examples of government programs providing computers to low-income children.

<sup>2</sup> Extensive efforts to provide laptops to schoolchildren also exist in many developing countries. For example, the One Laptop per Child program has provided more than 2 million computers to schools in Uruguay, Peru, Argentina, Mexico, and Rwanda, and started new projects in Gaza, Afghanistan, Haiti, Ethiopia, and Mongolia. See <http://one.laptop.org/about/countries>.

A better understanding of how computer technology affects educational outcomes is critical because it sheds light on whether such technology is an important input in the educational production process and whether disparities in access will translate into educational inequality. This chapter explores the theory and literature on the impacts of technology on educational outcomes. Although technology is a broad term, the chapter focuses on the effects of computers, the Internet, and software such as computer-assisted instruction, which are currently the most relevant forms of new technology in education.<sup>3</sup> The discussion focuses primarily on the impacts of computers, the Internet and software on educational outcomes instead of impacts on other forms of human capital such as computer skills (although we discuss several such studies).<sup>4</sup> We consider studies that examine the impacts of technology on measurable educational outcomes, such as grades, test scores, retention, graduation, and attendance. Attention is also largely, but not entirely, restricted to studies from the economics literature.

The literature focuses on two primary contexts in which technology may be used for educational purposes: (i) classroom use in schools and (ii) home use by students. These contexts differ fundamentally in terms of who makes the investment decision and who controls how the technology is used. Districts and schools determine the level of technology investment and control how it is used in the classroom to aid instruction. Parents and students make decisions over investment in computers, the Internet, software, and other technologies at home. One unifying theme of the discussion is that the use of technology is placed in the context of educational production functions commonly discussed in the economics literature.

Investment in computer hardware, software, and connectivity may offset other inputs that affect student achievement in the context of the household and the school. Likewise, time spent using computers offsets other educational or recreational activities. We discuss the extent to which the estimates in the literature reflect these tradeoffs. Investment in computers for schools is divided into two broad areas: (i) investment in information and communications technologies (ICTs) generally, such as computer hardware and Internet connections and (ii) specific software used for computer-aided instruction (CAI). Computer use at home poses a unique challenge for estimation as the context is less conducive

<sup>3</sup> The Census Bureau and Bureau of Labor Statistics define personal computers as “desktop, laptop, netbook, notebook or tablet computers” in the latest Current Population Survey (2012).

<sup>4</sup> Computer skills training (CST) or computer science, which are vocational or academic subjects with benefits in the labor market, have generally been of less interest in the area of the economics of education. Angrist and Lavy (2002) note that “CST skills seems undeniably useful, just as typing was a useful skill taught in American high schools earlier in the twentieth century, but most of the recent interest in the educational use of computers focuses on CAI and not CST.” We also do not focus on the analysis of the relationship between technology and the labor market for which there has been an extensive literature. See Autor (2001), Autor et al. (1998), DiMaggio and Bonikowski (2008), DiNardo and Pischke (1997), Freeman (2002), and Krueger (1993) for a few examples.

to policy interventions and randomized trials. We examine the literature based on cross-sectional evaluations relative to more recent studies based on experimental and quasi-experimental designs.

Section 2.1 discusses rates of computer use in schools. Section 2.2 highlights important theoretical considerations when interpreting estimates of the effects of technology in schools. Section 2.3 presents estimates from studies focusing on ICT and CAI investment in schools. Section 3.1 presents rates of access to computers at home, and Section 3.2 discusses theoretical considerations. Section 3.3 presents estimates of the effects of home computer use with an emphasis on differences in research design. Section 4 concludes and offers suggestions for future research.

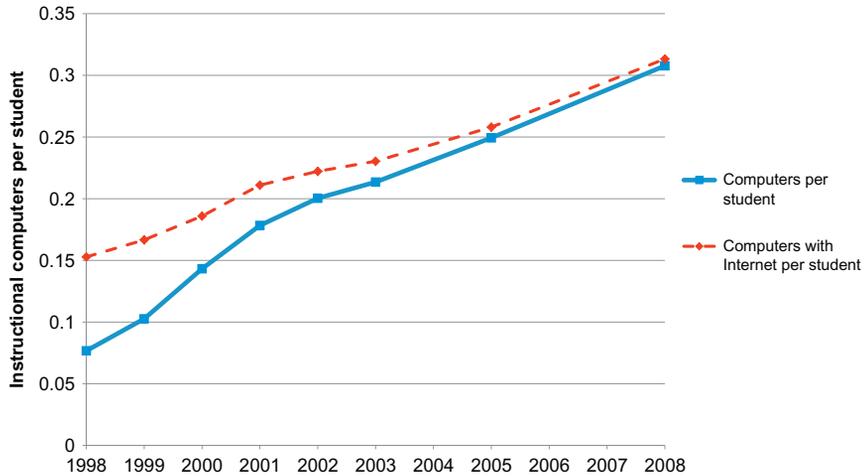
## 2. TECHNOLOGY USE IN SCHOOLS

### 2.1 Estimates of Rates of Technology Use in Schools

Access to computers in public schools has increased manifold in the last 30 years. In the United States, there were only 0.008 computers per student in 1984, or 1 computer per 125 students (Coley et al., 1997). Fig. 1 displays recent trends in the number of computers per student based on data from the National Center for Educational Statistics (NCES). As recently as 1998, there were 0.15 computers per student and only half of these computers had Internet access. The most recent data available from the NCES, which is from 2008, indicates that there are 0.32 computers per student and essentially all computers have Internet access.

Germany, the United Kingdom, Japan, and other OECD countries also have high levels of computer access. Table 1 reports the average number of computers available per student for the 50 most populous countries in the world with data reported in the 2012 Programme for International Student Assessment (PISA) conducted by the OECD. These data indicate that there are 0.95 computers per 15-year-old student in the United States, 1.02 in the United Kingdom, 0.65 in Germany, and 0.56 in Japan. PISA data contain, to the best of our knowledge, the most uniform measure of computer access across all countries, but provide estimates of the number of computers per student that are much higher than most other sources. For example, the PISA estimates are nearly three times higher for the United States than those reported by the NCES, which is likely partly due to counting the number of “available” computers to students of a specific age, including those shared with students in other grades, but is also partly due to the most recent NCES data being from 2008.<sup>5</sup>

<sup>5</sup> To create their measure of computers per student, PISA uses responses to the following two questions: “At your school, what is the total number of students in the <national modal grade for 15-year-olds>?” and “Approximately, how many computers are available for these students for educational purposes?” This measure is different than those collected by other institutions such as the U.S. Department of Education, the European Commission, and UNESCO. These institutions consider the total number of school computers and the total number of school students.



**Figure 1** Number of instructional computers and instructional computers with Internet access per public school student. *Source: U.S. National Center for Educational Statistics, from various years of the Digest of Educational Statistics.*

**Table 1** Number of available computers in school for each student, Programme for International Student Assessment (PISA), OECD 2012

Country	Available computers per student	Proportion of computers with Internet
Argentina	0.49	0.71
Australia	1.53	1.00
Austria	1.47	0.99
Belgium	0.72	0.97
Brazil	0.20	0.92
Bulgaria	0.56	0.97
Canada	0.84	1.00
Chile	0.49	0.95
Colombia	0.48	0.71
Costa Rica	0.53	0.83
Croatia	0.32	0.96
Czech Republic	0.92	0.99
Denmark	0.83	0.99
Finland	0.46	1.00
France	0.60	0.96
Germany	0.65	0.98
Greece	0.24	0.99
Hong Kong	0.73	1.00
Hungary	0.64	0.99
Indonesia	0.16	0.56

*Continued*

**Table 1** Number of available computers in school for each student, Programme for International Student Assessment (PISA), OECD 2012—cont'd

Country	Available computers per student	Proportion of computers with Internet
Ireland	0.64	1.00
Israel	0.38	0.91
Italy	0.48	0.96
Japan	0.56	0.97
Jordan	0.35	0.84
Kazakhstan	0.80	0.57
Korea (South)	0.40	0.97
Malaysia	0.19	0.87
Mexico	0.28	0.73
Netherlands	0.68	1.00
New Zealand	1.10	0.99
Norway	0.79	0.99
Peru	0.40	0.65
Poland	0.36	0.98
Portugal	0.46	0.97
Romania	0.54	0.95
Russia	0.58	0.82
Serbia	0.24	0.83
Singapore	0.67	0.99
Slovak Republic	0.77	0.99
Spain	0.67	0.99
Sweden	0.63	0.99
Switzerland	0.68	0.99
Thailand	0.48	0.95
Tunisia	0.51	0.63
Turkey	0.14	0.96
United Arab Emirates	0.69	0.83
United Kingdom	1.02	0.99
United States	0.95	0.94
Vietnam	0.24	0.80

*Note:* To create the measure of computers per student, PISA uses responses to the following two questions: “At your school, what is the total number of students in the <national modal grade for 15-year-olds>?” and “Approximately, how many computers are available for these students for educational purposes?”

**Table 2** presents the results of the European Commission’s survey of school computer access and use. The survey reveals rates of computer access more similar to those in the United States for several countries, including Austria, Denmark, and Spain. Across all EU countries represented in the study, there are 0.20 computers per student in the 8th grade and 0.33 computers per student in the 11th grade. More than 50% of middle school students in the EU reported using a computer during lessons at least once each week.

**Table 2** Number of computers in school per student, European Commission 2012

Country	4th Grade	8th Grade	11th Grade general	11th Grade vocational
Austria	0.13	0.23	0.55	0.18
Belgium	0.13	0.24	0.35	0.29
Cyprus	0.16	0.29	0.64	0.29
Czech Republic	0.18	0.21	0.29	0.20
Denmark	0.33	0.31	0.22	0.51
Estonia	0.24	0.28	0.26	0.21
European Union	0.16	0.20	0.33	0.24
Finland	0.17	0.21	0.52	0.25
France	0.13	0.19	0.38	0.29
Greece	0.06	0.05	0.06	0.08
Hungary	0.16	0.18	0.24	0.19
Ireland	0.14	0.21		0.21
Italy	0.06	0.09	0.18	0.09
Latvia	0.15	0.17	0.20	0.16
Lithuania	0.11	0.20	0.27	0.17
Luxembourg	0.23			
Malta	0.32	0.12		0.15
Poland	0.13	0.14	0.17	0.13
Portugal	0.12	0.18	0.29	0.18
Slovakia	0.16	0.17	0.27	0.19
Slovenia	0.13	0.13	0.73	0.22
Spain	0.31	0.31	0.45	0.23
Sweden	0.29	0.70		0.89

*Note:* Data from Digital Agenda for Europe: A Europe 2020 Initiative, European Commission.

It is clear that the computer has become a regular part of classroom instruction in developed countries.<sup>6</sup>

Interestingly, in the United States, schools serving students from the lowest income households have an almost identical number of computers per student as schools serving wealthier households (U.S. Department of Education, 2013), though the quality of these computers may differ. However, there is a notable digital divide across countries. Many developing countries still have relatively low rates of computer and Internet access. PISA reports computer access rates in Brazil, Romania, Turkey, and Vietnam that are approximately one-fourth those in developed countries. UNESCO (2014) reports that the

<sup>6</sup> Simple counts of computers and Internet connections provide only a general sense of each country's level of technology adoption. Potentially important differences in the quality of technology and the intensity of technology use (e.g. hours per day) are rarely documented in a systematic way.

Philippines has more than 400 students per computer.<sup>7</sup> Due to a lack of uniform data over time, it is difficult to determine the rate at which computer access is changing in many countries and how persistent the digital divide is likely to be (Table 4).

## 2.2 Theoretical Issues

Access to computers in schools may improve student outcomes in several ways. Computer software has the potential to provide self-paced instruction that is typically difficult to achieve in group instruction (Koedinger et al., 1997). Likewise, the content of instruction may be individualized to the strengths and weaknesses of the student. Because students can use instructional programs without the direct supervision of a teacher, ICTs and CAI hold the promise of increasing the overall amount of instruction that students receive (Barrow et al., 2009; Cuban, 1993), while still allowing parents and teachers to monitor student progress. The Internet represents a potentially valuable resource for finding out information about a wide range of educational topics and for reducing the coordination costs of group projects. Computers, the Internet, software, and other technologies, because of their interactive nature, may engage schoolchildren in ways that traditional methods cannot (Cuban, 2001). Further, enhanced computer skills may alter the economic returns to education, especially in fields in which computers are used extensively. These factors, in addition to the direct benefits of being computer literate in the workplace, society and higher education, are behind the decision to invest in ICT and CAI in schools.

The most relevant policy question of interest is whether schools are choosing the optimal levels of technology relative to traditional inputs. That is, with limited financial resources and instructional time, can schools, district, states, or countries increase academic achievement by investing more in technology. The answer to this question necessarily involves a trade-off between inputs. Financial investment in computers, Internet connections, software, and other ICTs is likely to offset investment in traditional resources such as teachers and textbooks. Likewise, time spent using computers in the classroom may offset traditional group instruction by the teacher or independent learning by the student. These tradeoffs imply that the theoretical predictions of the effect of ICT and CAI investment are ambiguous.

Computer resources can be added to a standard model of education production (for examples in the literature see Figlio, 1999; Hanushek, 1979, 1986; Rivkin et al., 2005; Todd and Wolpin, 2003). The binding constraints in such models are the budget for school resources and the amount of class time available for instruction. With these

<sup>7</sup> The United Nations Educational, Scientific and Cultural Organization (UNESCO) Institute for Statistics has recently been tasked with improving global data on ICT availability and use (UNESCO, 2009). While UNESCO has produced reports for several regions since 2012 (Latin America, the Caribbean, and the Arab States), the coverage is still quite limited.

constraints, the comparison of interest is the effectiveness of a dollar invested in ICT relative to a dollar invested in traditional school resources and, analogously, the effectiveness of an hour of classroom time allocated to CAI relative to an hour of traditional instruction. In practice, however, the literature frequently estimates the effect of supplemental investment in ICT and supplemental class time using CAI.<sup>8</sup> These estimates of the effect of ICT and CAI reflect whether technology can have a positive effect on education in the absence of constraints.

We consider a model of value-added education that provides a framework in which to discuss the empirical studies discussed in the following section.<sup>9</sup>

$$A_{it} = f(X_{it}, A_{it-1}, S_{it}, C_{it}, T_{it}^S, T_{it}^C) \quad \text{s.t.} \quad P_t^S S_{it} + P_t^C C_{it} \leq B_t \quad \text{and} \quad T_{it}^S + T_{it}^C \leq T \quad (1)$$

A measure of academic achievement,  $A_{it}$ , is assumed to depend on the characteristics of a student and his or her family,  $X_{it}$ , prior year achievement,  $A_{it-1}$ , investment in traditional and computer resources,  $S_{it}$  and  $C_{it}$ , and time allocated to traditional and computer instruction,  $T_{it}^S$  and  $T_{it}^C$ . The investments  $S_{it}$  and  $C_{it}$  can be thought of as a per-student average allocation if they are not chosen at the student level, subject to prices  $P_t^S$  and  $P_t^C$  and a per-student budget  $B_{it}$ . Likewise, the amount of time spent on traditional and computer instruction is constrained by total available instructional time  $T$ . Note that this model could also be considered at the level of a specific subject of interest. Conversely, if schools or districts cannot choose individual specific input levels, academic outcomes and inputs could be in the aggregate (e.g. the median score on a math exam).

If schools choose the optimal levels of investment and time allocation, then an exogenous reallocation toward technology will result in a negative or zero effect on the educational outcome. If schools do not make optimal choices, then the resulting change is likely to depend on several factors. Shifting investment to technology may have a direct effect on the quality of instruction. Greater investment in technology could improve the effectiveness of time dedicated to computer-based instruction and the corresponding reduction in traditional resources may reduce the effectiveness of time dedicated to traditional instruction. Of course, complementarities between certain technologies and teacher skills could offset some of the negative effect on traditional instruction. These effects, holding the respective time allocations fixed, will be positive if  $\partial A / \partial C > \partial A / \partial S$ . However, schools may change the allocation of instructional time in response to the change in resources. For example, a school with more computers may allocate more time to computer-based instruction and less to group instruction led by a teacher. Thus the total

<sup>8</sup> The distinction between estimates based on inputs that are supplements to, rather than substitutes for, traditional instruction is rarely made adequately in the literature. A notable exception is [Linden \(2008\)](#), which makes the distinction the focal point of parallel experiments — one that substitutes for traditional instruction with CAI and another that provides supplemental CAI outside of regular school hours.

<sup>9</sup> See [Hanushek \(1979\)](#) for an early discussion of value-added models in the economics of education literature.

effect of changing the allocation of financial resources may also reflect a reallocation of instructional time,  $[\partial A/\partial C + \partial A/\partial T^C * \partial T^C/\partial C] - [\partial A/\partial S + \partial A/\partial T^S * \partial T^S/\partial S]$ .

This model can be extended to account for different assumptions about the allocation of classroom time. First, computers may increase the total amount of instruction a student receives if teachers must divide their time between group and individual instruction. In this scenario, some traditional class time,  $T^S$ , is wasted for students and CAI can fill in these down periods. This should cause increased investment in ICT, and CAI in particular, to be more likely to have a positive effect on educational outcomes. Alternatively, students may use computers for noninstructional activities that offset instructional time. Furthermore, mechanical problems with technology could create instructional downtime. That is, some computer-based instructional time,  $T^C$ , may be wasted and thus crowd out more productive instruction. This should cause ICT investment to be more likely to have a negative effect. We discuss each of these adjustments to the model and the implications for interpreting estimates in the literature.

Barrow et al. (2009) propose a model to argue that CAI may increase total instructional time during a class period or school day. They assume that a teacher  $j$  divides class time between providing group instruction,  $T_j^G$ , and individualized instruction for each student  $i$ ,  $T_{ij}$ . Each student receives group instruction and his or her share of individual instruction. Computer instruction,  $T_i^C$ , provides supplemental instruction during periods when the teacher is giving individual instruction to other students. This model differs from the baseline model presented above in that CAI replaces down time rather than traditional instruction. The revised constraints make these trade-offs clear.

$$T_{jt}^G + T_{ijt} + T_{it}^C \leq T \quad \text{and} \quad T_{jt}^G + \sum T_{ijt} \leq T_j \quad (2)$$

The return to computer-based instruction,  $\partial A/\partial T^C$ , is not offset by a reduction in traditional instruction,  $\partial A/\partial T^S$ . Modeled in this way, CAI will improve academic outcomes if it provides any academic benefit:  $f(X_{it}, A_{it-1}, T_{it}, T_i^G, T_{it}^C) \geq f(X_{it}, A_{it-1}, T_{it}, T_i^G, 0)$ .<sup>10</sup>

Belo et al. (2014) model a case in which time spent using computers is not necessarily productive. For example, students may use computers to watch videos or engage in social networking activities that do not improve traditional academic outcomes. In this case, computer time  $T^C$  is divided between learning time  $T^L$  and distraction time  $T^D$ . Thus the new time constraint is  $T_{it}^S + T_{it} + T_{it}^L + T_{it}^D \leq T$ . This implies that the difference in

<sup>10</sup> Note that time not allocated to active teacher or computer instruction is modeled to have no academic benefit for the student. In practice, time spent receiving individualized computer instruction is substituting for whatever the students would have been doing during this time, which may have been independent learning. Thus the estimated effect of CAI in this model may be the benefit of CAI relative to independent learning.

the marginal returns,  $\partial A/\partial T^C - \partial A/\partial T^S$ , depends on both the effectiveness of  $T^L$  relative to  $T^S$  and the share of  $T^C$  that is spent on noninstructional activities. These two models highlight that the effects of CAI estimated in the literature may stem from differences in the quality of the two types of instruction or changes in productive instructional time.

In practice, many empirical studies identify the effects of ICT investment using policies that increase investment in technology at “treated” schools but not at “control” schools without an offsetting reduction in traditional resources. For example, policies exploited by Angrist and Lavy (2002) and Leuven et al. (2007) create some schools that are “winners” and receive larger shares of national ICT investment.<sup>11</sup> These designs seem to favor finding a positive effect relative to a design in which investment must satisfy the budget constraint. Specifically, there does not need to be an offsetting reduction in traditional resources. That is, these designs may estimate  $[\partial A/\partial C + \partial A/\partial T^C * \partial T^C/\partial C] - [\partial A/\partial T^S * \partial T^S/\partial S]$  without the offsetting effect  $\partial A/\partial S$ . Further, there could be an income effect that increases investment in traditional resources (e.g. if funding normally used for computers is used to hire teachers’ aides). Thus a positive effect could be found even if the marginal dollar of investment in technology is not more effective than the marginal dollar invested in traditional resources, and (perhaps) even if technology has no benefit for educational production. Despite the fact that these designs favor finding positive effects, they could nonetheless produce negative estimates if time is reallocated to computer-based instruction and this has smaller returns than traditional instruction (e.g. if a high fraction of computer time is noninstructional). It is also possible that schools may reallocate funds away from traditional instruction to maintain or support investments in technology.

An analogous discussion is relevant for interpreting the results in the CAI literature. If CAI substitutes for traditional instruction, then the estimated effect is a comparison of the marginal effects of traditional instruction and CAI (i.e.  $\partial A/\partial T^C - \partial A/\partial T^S$ ). This is the economic and policy question of interest. However, many policies and experiments used to evaluate CAI increase a student’s instructional time in a specific subject (e.g. Rouse and Krueger, 2004) or total instructional time (e.g. Banerjee et al., 2007). This occurs when nonacademic classes or classes dedicated to other subjects are reallocated to the subject being considered, or when instruction is offered outside of regular school hours. That is, the estimated effects in the literature frequently reflect an increase in  $T$  rather than just an increase in  $T^C$  and the corresponding reduction in  $T^S$ . Thus the results should be interpreted as some combination of the effect of substituting CAI for traditional instruction and increasing instructional time. It is worth noting that the benefits of CAI, like those of ICT more broadly, may be attenuated if students use computers for nonacademic purposes instead of the intended instruction.

<sup>11</sup> Goolsbee and Guryan (2006) exploit the E-Rate subsidy that results in varying prices of computing across schools and thus has both a price and an income effect.

Therefore, many empirical studies on ICT and CAI are structured in favor of finding positive effects on academic outcomes. Interpreting and comparing the estimates in the literature requires careful consideration of whether computer resources are supplementing or substituting for traditional investment. Estimates across studies are also likely to differ due to variation in treatment intensity (the amount of financial investment or the number of hours dedicated to computer use), the duration of the treatment, the quality of the investment, and the quality of the traditional investment or instruction that is offset.

## 2.3 Empirical Findings

### 2.3.1 *Information and Communication Technologies Investment*

Research on the effects of ICT investment in schools has closely mirrored the broader literature on the effects of school investment (see, e.g. [Betts, 1996](#); [Hanushek, 2006](#); [Hanushek et al., 1996](#)). Early studies of ICT in the education literature focused on case studies and cross-sectional comparisons (see [Kirkpatrick and Cuban, 1998](#); [Noll et al., 2000](#) for reviews). Studies in the economics literature have often exploited natural policy experiments to generate variation over time in ICT investment (e.g. [Angrist and Lavy, 2002](#); [Goolsbee and Guryan, 2006](#); [Leuven et al., 2007](#); [Machin et al., 2007](#)). Recent studies of CAI have generally relied on randomized control trials (RCTs) (e.g. [Banerjee et al., 2007](#); [Carrillo et al., 2010](#); [Mathematica, 2009](#); [Mo et al., 2014](#); [Rouse and Krueger, 2004](#)). This section focuses on three important dimensions of variation in the literature: (1) the type of investment (ICT or CAI); (2) the research design (cross-sectional, natural experiment, or RCT); and (3) the interaction of the investment with traditional instruction (supplemental or substituting).

[Fuchs and Woessmann \(2004\)](#) examine international evidence on the correlation between computer access in schools (and homes) and performance on PISA, an internationally administered standardized exam. They show that simple cross-sectional estimates for 32 countries might be biased due to the strong correlation between school computers and other school resources. The authors note that evidence based on cross-sectional differences must be interpreted cautiously. Omitted variables are likely to generate positive bias in cross-country comparisons. However, cross-sectional estimates within countries may exhibit negative bias if governments target resources to schools that serve higher proportions of students from low-income households. Once they control for an extensive set of family background and school characteristics, they find an insignificant relationship between academic achievement and the availability of school computers.

Most recent research on ICT investment has exploited policies that promote investment in computer hardware or Internet access. The majority of studies find that such policies result in increased computer use in schools, but few studies find positive effects on educational outcomes. This is in spite of the fact that many of these studies exploit policies that provide ICT investment that supplements traditional investment. The results

suggest that ICT does not generate gains in academic outcomes or that schools allow computer-based instruction to crowd out traditional instruction. Regardless, a null result in this context is a stronger result than if there was a binding constraint that required substitution away from investment and time allocated to other inputs.

Angrist and Lavy (2002) find higher rates of computer availability in more disadvantaged schools in Israel, which may be due to the Israeli school system directing resources to schools on a remedial basis. Thus cross-sectional estimates of the effect of computer access are likely to be biased downward. To address this, the authors exploit a national program that provided computers and computer training for teachers in elementary and middle schools. The allocation of computers was based on which towns and regional authorities applied for the program, with the highest priority given to towns with a high fraction of stand-alone middle schools. They present reduced-form estimates of the effect of the program on student test scores and they use the program as an instrumental variable to estimate the effect of CAI (defined broadly) on test scores.<sup>12</sup> Survey results indicate that the computers were used for instruction, but the authors find negative and insignificant effects of the program on test scores. While the identification strategy estimates the effects of supplemental financial investment in ICT, it did not necessarily result in supplemental class time, so the estimates may reflect the tradeoff between computer aided and traditional instruction. The authors argue that computer use may have displaced other more productive educational activities or consumed school resources that might have prevented a decline in achievement.

The finding that ICT investment generates limited educational gains is common in the literature. Leuven et al. (2007) exploit a policy in the Netherlands that provided additional funding for computers and software to schools with more than 70% disadvantaged students. Using a regression discontinuity design (RDD), they find that while additional funding is not spent on more or newer computers, students do spend more time on a computer in school (presumably due to new software). But the estimates suggest a negative and insignificant effect on most test score outcomes. The authors come to a similar conclusion as Angrist and Lavy (2002) that computer instruction may be less effective than traditional instruction.

In the United States, Goolsbee and Guryan (2006) examine the federal E-Rate subsidy for Internet investment in California schools. The subsidy rate was tied to a school's fraction of students eligible for a free or reduced lunch, which generated variation in the rate of Internet investment, creating both an income and price effect.<sup>13</sup> Schools that

<sup>12</sup> An identifying assumption for the instrumental variables interpretation is that CAI is the sole channel by which computers would positively or negatively affect academic performance.

<sup>13</sup> The authors attempt to exploit discrete cutoffs in prices to implement a regression discontinuity design. Unfortunately, this does not result in a strong enough first stage to generate reliable estimates, so they exploit time variation in a difference-in-differences design.

received larger subsidies had an incentive to offset spending on traditional inputs with spending on Internet access. The authors find increased rates of Internet connectivity in schools, but do not find increases in test scores or other academic outcomes. The authors note that access to the Internet may not improve measurable student achievement and that promoting early adoption of technology may result in schools investing too soon in technologies and thus acquiring inferior or higher-cost products. In a more recent paper, [Belo et al. \(2014\)](#) examine if broadband use generates a distraction that reduces academic performance in Portugal. They find very large negative effects when using proximity to the internet provider as an instrument for the quality of the internet connection and time spent using broadband.

More recently, [Cristia et al. \(2014\)](#) examine the introduction of the Huascarán program in Peru between 2001 and 2006. The program provided hardware and non-educational software to a selected set of schools chosen on the basis of enrollment levels, physical access to the schools, and commitment to adopt computer use. Using various weighting and matching techniques, they find no effect of the program on whether students repeat a grade, drop out, or enroll in secondary school after primary school. These studies highlight the importance of considering the policy estimates in the context of an educational production function that considers classroom inputs and time allocation. Despite ICT funding being supplemental to traditional investment, computers may reduce the use of traditional inputs given time constraints.

There are, however, exceptions to the finding that ICT investment does not generate educational gains. [Machin et al. \(2007\)](#) exploit a change in how government ICT funds are allocated in England to generate variation in the timing of investment. This approach results in generally positive estimates for academic outcomes. The authors note that their results may be positive and significant in part because the schools that experienced the largest increases in ICT investment were already effective and thus may have used the investment efficiently. [Barrera-Osorio and Linden \(2009\)](#) find somewhat inconclusive results with statistically insignificant, but positive point estimates of effects, when they evaluate a randomized experiment at one hundred public schools as part of the “Computers for Education” program in Colombia. The program provided schools with computers and teacher training with an emphasis on language education, but they find that the increase in computer use was not primarily in the intended subject area, Spanish, but rather in computer science classes. Teacher and student surveys reveal that teachers did not incorporate the computers into their curriculum.

A recent trend in educational technology policy is to ensure that every student has his or her own laptop or tablet computer, which is likely to be a much more intensive treatment (in terms of per-student time spent using a computer) than those exploited in the policies discussed above. One of the first large scale one-to-one laptop programs was conducted in Maine in 2002, in which all 7th and 8th grade students and their teachers were provided with laptops to use in school. Comparing writing achievement before and after

the introduction of laptops, it was found that writing performance improved by approximately one-third of a standard deviation (Maine Education Policy Research Institute, 2007). Grimes and Warschauer (2008) and Suhr et al. (2010) examine the performance of students at schools that implemented a one laptop program in Farrington School District in California relative to students at nonlaptop schools. They find evidence that junior high school test scores declined in the first year of the program. Likewise, scores in reading declined for 4th grade students during the first year. At both grade levels, however, the scores increased in the second year, offsetting the initial decline. This pattern may reflect the fixed costs of adopting computer technology effectively. The changes in these cases are relatively modest in magnitude, but are statistically significant.

A study of the Texas laptop program by the Texas Center for Educational Research (2009) exploited trends at 21 schools that adopted the program relative to a matched control group. Schools were matched on factors including district and campus size, region proportion of economically disadvantaged and minority students, and performance on the Texas Assessment of Knowledge and Skills (TAKS). The laptop program was found to have some positive effects on educational outcomes. Cristia et al. (2012) were able to exploit a government implemented RCT to estimate the effect of a laptop policy in Peru. After 15 months, they find no significant effect on math or language test scores and small positive effects on cognitive skills.

Taken as a whole, the literature examining the effect of ICT investment is characterized by findings of little or no positive effect on most academic outcomes. The exception to this is mixed positive effects of one-laptop initiatives. The modest returns to computer investment is especially informative in light of the fact that nearly all of the estimates are based on policies and experiments that provided supplemental ICT investment. The lack of positive effects is consistent across studies that exploit policy variation and RCTs. Because these initiatives do not necessarily increase class time, the findings may suggest that technology-aided instruction is not superior to traditional instruction. This finding may be highly dependent on specifically what technology is adopted and how it is integrated into a school's curriculum. The studies above generally do not specify the way in which ICT was used. In the next section, we examine studies that focus on the use of specific, well-defined software programs to promote mathematics and language learning.

### **2.3.2 Computer-Assisted Instruction**

CAI is the use of specific software programs on computers in the classroom.<sup>14</sup> Frequently these programs are individualized or self-paced in order to accommodate differences in student ability or speed. CAI lends itself to evaluation using RCTs because access to software can be offered at the student or classroom level. CAI frequently targets a specific

<sup>14</sup> Computer-aided instruction (CAI), computer-aided learning (CAL), and E-learning are used synonymously in the economics and education literatures.

subject area that is tested before and after the software is introduced. [Kulik and Kulik \(1991\)](#) and [Liao \(1992\)](#) summarize the early education literature, which generally suggests positive effects. The evidence from economic studies is mixed and suggests that the characteristics of the intervention are important. Studies in this area differ significantly in the extent to which CAI is a substitute or a supplement to traditional instruction. Interestingly, evidence of positive effects appears to be the strongest in developing countries. This could be due to the fact that the instruction that is being substituted for is not as of high quality in these countries.<sup>15</sup>

[Rouse and Krueger's \(2004\)](#) evaluation of “Fast ForWord,” a language and reading program, is one of the earliest examples of evaluating a specific CAI using an RCT. They conducted a randomized study that exploited within-school, within-grade variation at four schools that serve a high fraction of nonnative English speakers in the northeastern United States. The intervention pulled students out of their otherwise scheduled classes to receive 90–100 min of individualized CAI. The instruction these students missed was not necessarily in reading and language, so treated students received supplemental instruction in this subject area as a result. Despite the construction of the experiment, which favors gains in reading and language skills, they find little to no positive effects across a range of standardized tests that should be correlated with reading and language skills. The authors argue that computers may not be as effective as traditional classroom instruction.

In a large randomized study, the U.S. Department of Education and Mathematica Policy Research ([2007](#); [2009](#)) evaluated six reading and four math software products for students in elementary, middle, and high school. Randomization was across teachers within the same schools. Nine of the ten products were found to have no statistically significant effect, while the tenth product (used for 4th grade reading) had a positive effect. The study also examined how usage and effects changed between the first and the second years of implementation, allowing the researchers to test if teacher experience with the products was an important determinant of outcomes. They found that usage actually decreased on average in the second year and there were no positive effects.

Some studies, however, find positive effects of CAI initiatives. [Barrow et al. \(2009\)](#) exploit a within-school randomization at the classroom level in three large urban districts in the United States. They find statistically significant positive effects of CAI when treated classes are taught in the computer lab using prealgebra and algebra software. They also find some evidence that the effects are larger for classrooms with greater enrollment, which is consistent with the predictions of their model of time allocation (discussed in [Section 2.2](#)). The authors note that such effects may not translate to different software

<sup>15</sup> There are well-documented deficiencies in teacher quality and attendance and other education factors in developing countries. For example, [Chaudhury et al. \(2006\)](#) examine the rate of teacher absenteeism, which is 19%, and teacher effort in Bangladesh, Ecuador, India, Indonesia, Peru, and Uganda.

or different schools, but conclude that the positive findings suggest that CAI deserves additional evaluation and policy attention especially because it is relatively easy to implement compared with other interventions.

Banerjee et al. (2007) note that the generally insignificant effects of computer interventions in developed countries may not hold in developing countries where computers may replace teachers with less motivation and training. They test an intervention in India in which trained instructors guided students through two hours of computer instruction per week, one hour of which was outside of the regular school day. Thus the intervention was a combination of guided computer instruction by a supplemental instructor and additional class time. They find that the intervention has large and statistically significant effects on math scores, but also find significant fade-out in subsequent years. However, Linden (2008) finds very different results when attempting to separate the effects of in-class “substitution” for standard instruction from out-of-school “complements.” Using two randomized experiments, test score effects for 2nd and 3rd graders in India were large and negative for the in-school intervention and insignificant and positive for the out-of-school intervention. The negative in-school results could stem from the fact that the program was implemented in “well-functioning network of NGO-run schools” or that the specific software being used was ineffective. That is, both the nature of the technology and what is being substituted for are important considerations when evaluating effect sizes.

Carrillo et al. (2010) find positive effects of the Personalized Complementary and Interconnected Learning software in Ecuador. The program was randomized at the school level and provided three hours of individualized math and language instruction to treated students each week. The initiative produced positive gains on math scores and no effect on language scores. Mo et al. (2014) conduct a randomized experiment at 72 rural schools in China. The intervention provided 80 minutes of supplemental math instruction (math-based computer games) per week during what would otherwise be a computer skills class. The intervention was estimated to generate an increase in math scores of 0.17 standard deviations for both 3rd and 5th grade students. It is important to note that the instruction was supplemental both in terms of providing additional mathematics instruction and not offsetting another academic subject.<sup>16</sup>

In an analysis of randomized interventions (both technological and nontechnological) in developing countries, Kremer et al. (2013) hypothesize that CAI tailored to each student may be the most effective. McEwan (2015) concludes that computer-based interventions in primary schools have higher average effects (0.15 standard deviations) than

<sup>16</sup> The authors note that their results may differ from Linden (2008) due to the fact “that by integrating the CAL program during a relatively unproductive period of time ... the substitution effect may have been minimized.”

teacher training, smaller classes, and performance incentives. However, he makes the important point that it is “misleading” to compare effect sizes without considering cost.

### **2.3.3 Computer Skills**

Computer use in schools may benefit students in two ways: through the acquisition of computer skills that are useful in the labor market; and through the acquisition of basic skills such as math, reading, and writing. The economics literature has provided different justifications for focusing on the effectiveness of computers as a pedagogical tool for acquiring basic skills. Angrist and Lavy (2002) argue that computer skills training (CST) “seems undeniably useful” whereas the evidence for CAI “is both limited and mixed”. Fuchs and Woessmann (2004) provide the antithetical justification for focusing on CAI, arguing that the literature finds little evidence that computer skills have “direct returns on the labor market” whereas the returns to basic academic skills are undeniable. There is clearly a need for more research on the effect of computer skills on labor market outcomes.

Most of the studies discussed in this paper do not estimate the effect of ICT on computer skills. A primary challenge is that academic exams do not provide a direct measure of computer skills, so these benefits may go unmeasured. For example, Goolsbee and Guryan (2006) note that ICT may “build skills that are unmeasured by standard tests.” Several studies find evidence that enhance education in computer skills may be the primary result of many initiatives. For example, Barrera-Osorio and Linden (2009) find a significant increase in computer use in computer science and not in any other subject. Likewise, Bet et al. (2014) find that increased availability of technology affected time spent teaching digital skills, but computers were not used in math and language. Recent one-to-one laptop program policies have highlighted the need for “21st century skills,” which go beyond basic computer skills and are likely even more difficult to measure.

### **2.3.4 Online College Courses**

A new and rapidly growing area of research related to CAI is estimating the effectiveness of online instruction for college courses. In this context, online education is frequently a method for delivering traditional instruction (e.g. streaming videos of college lectures). The primary question of interest is how student performance in online courses compares to performance in the equivalent traditional course. Evidence from the first wave of studies appears to show that, at this time, Internet courses are less effective than in-person instruction. However, because online courses are lower cost per student, performance differences do not necessarily mean that online courses are not cost effective. Further, online courses may expand the number of students able to take courses due to financial, enrollment, or geographic constraints.

Several recent studies exploit randomized assignment of students to online and in-person education at the college level. Figlio et al. (2013) conduct a randomized

experiment at a US university and find evidence that in-person instruction results in higher performance in introductory microeconomics, especially for males, Hispanics, and lower-achieving students. [Alpert et al. \(2015\)](#) use a random experiment to evaluate instruction in an introductory economics course by traditional face-to-face classroom instruction, blended face-to-face and online instruction, and exclusive online instruction. They find evidence of negative effects on learning outcomes from online instruction relative to traditional instruction, but no evidence of negative effects from blended instruction relative to traditional instruction. [Bowen et al. \(2014\)](#) conduct an experiment at six college campuses to compare traditional instruction to “hybrid” in-person and online instruction for a statistics course. They find no significant performance difference in performance between the two groups. [Bettinger et al. \(2014\)](#), using variation in access to in-person courses as an instrument, find lower performance and higher variation for students enrolled in online courses. [Patterson \(2014\)](#) proposes internet distractions as a possible reason for reduced performance in online courses. He conducts an experiment which finds that student performance improves when they use a commitment device to limit access to certain webpages. In related work, [Joyce et al. \(2014\)](#) find experimental evidence that the frequency of class meetings remains important even when course materials are available online.

### Summary

Several patterns emerge when evaluating the effects of computer use in schools. Divisions in the literature emerge in terms of the nature of the intervention being studied, the research design, the parameter being estimated, and the school context. We provide an overview of each study and its key characteristics and findings in [Table 3](#). The most prominent distinction is the division between ICT and CAI focused studies, which tend to coincide with methodological differences. The high cost of ICT hardware and connections, and the fact that it does not target specific students has meant that the majority of rigorous empirical research has exploited natural experiments generated by government policies. In contrast, several studies evaluating CAI software, which can target specific classrooms or students, have used RCT designs. It is important to note that despite the division between these two types of studies, ICT investment is likely to be a necessary condition for making CAI available.<sup>17</sup>

Both ICT and CAI produce somewhat mixed evidence of the effect of computers on student outcomes, though there appears to be more evidence of positive effects in studies of CAI. There are several reasons why CAI studies may be more likely to find positive effects. One explanation is methodological. Beyond differences in research design, it may

<sup>17</sup> This has a direct analogue in the economics of education literature more broadly. Many studies examine how funding affects student outcomes (with little regard for the specific inputs the funding makes possible) while other studies examine the effects of specific inputs.

**Table 3** Overview: studies of technology use in schools

<b>ICT study</b>	<b>Country</b>	<b>Investment</b>	<b>Grade</b>	<b>Design</b>	<b>Funding</b>	<b>Intensity</b>	<b>Results</b>
Angrist and Lavy (2002)	ISR	Computers	4, 8	Policy d-in-d	Supplemental	Goal: 10:1 comp-stud ratio	Insign, neg
Fuchs and Woessmann (2004)	Many	Computers	10	Cross-section	N/A	N/A	Insign
Goolsbee and Guryan (2006)	USA	Internet	K-12	Policy d-in-d	Subsidy	20–90% Internet discount	Insign
Leuven et al. (2007)	NLD	Computers, software	8	Policy RD	Supplemental	\$90 ICT per pupil	Insign, neg
Machin et al. (2007)	GBR	Computers	K-6	Policy d-in-d	Supplemental	Various (avg 5% ICT)	Lang pos, math insign
Maine Ed Policy Research (2007)	USA	Laptop	7, 8	Single diff		1-1 Laptop	Positive
Grimes and Warschauer (2008)	USA	Laptop	K-8	Policy d-in-d	Supplemental	1-1 Laptop	Mixed
Barrera-Osorio and Linden (2009)	COL	Computers	3–11	RCT	Supplemental	Avg 8.3 computers/school	Insign
Texas Center for Ed Research (2009)	USA	Laptop	6, 7, 8	Policy d-in-d	Supplemental	1-1 Laptop	Insign, pos
Suhr et al. (2010)	USA	Laptop	4, 5	Policy d-in-d	Supplemental	1-1 Laptop	Insign, pos
Cristia et al. (2012)	PER	Laptop	K-6	RCT	Supplemental	1-1 Laptop	Insign
Cristia et al. (2014)	PER	Computers, Internet	K-7	Policy d-in-d	Supplemental	~40% ICT increase	Insign
Belo et al. (2014)	POR	Internet	9	IV	Supplemental	Various	Neg
<b>CAI study</b>	<b>Country</b>	<b>Investment</b>	<b>Grade</b>	<b>Design</b>	<b>Instr. time</b>	<b>Intensity</b>	<b>Results</b>
Rouse and Krueger (2004)	USA	Language	K-6	RCT	Supplemental	6–8 weeks, 7–8 h per week	Insign
Banerjee et al. (2007)	IND	Math	4	RCT	Supplemental	2 years, 2 h per week	Positive
Mathematica Research (2007; 2009)	USA	Math, language	K-12	RCT	Substitute	1 year, various	Insign
Barrow et al. (2009)	USA	Math	7–12	RCT	Substitute	1 year, daily class	Positive
Carrillo et al. (2010)	ECU	Math, language	3–5	RCT	Substitute	2 years, 3 h per week	Math pos, lang insign
Mo et al. (2014)	CHN	Math	3, 5	RCT	Supplemental	1.5 years, 1.5 h per week	Positive

be the case that targeted CAI is more likely to generate positive effects than broader ICT initiatives. Specifically, CAI studies are more likely to result in supplemental instructional time. That is, while ICT studies may reflect a tradeoff between time allocated to computer-based instruction and traditional instruction, CAI estimates may reflect the net increase in instruction and therefore be biased in favor of positive findings. Further, ICT investment may not result in an increase in educational software and may increase computer use that detracts from traditional instruction (e.g. noneducational computer games, social networking, or internet use). By contrast, CAI studies focus narrowly on specific software and the educational outcomes that these are likely to affect.

Some of the notable exceptions to the pattern of null effects occur in studies set in the context of developing, rather than developed countries. This may indicate that the quality of the education or other activities being substituted for is lower. There also appears to be some evidence that interventions which target math are more likely to generate positive effects than interventions that target language. This could be due to the relative ease of making effective software for math relative to language or the relative ease of generating gains in math.

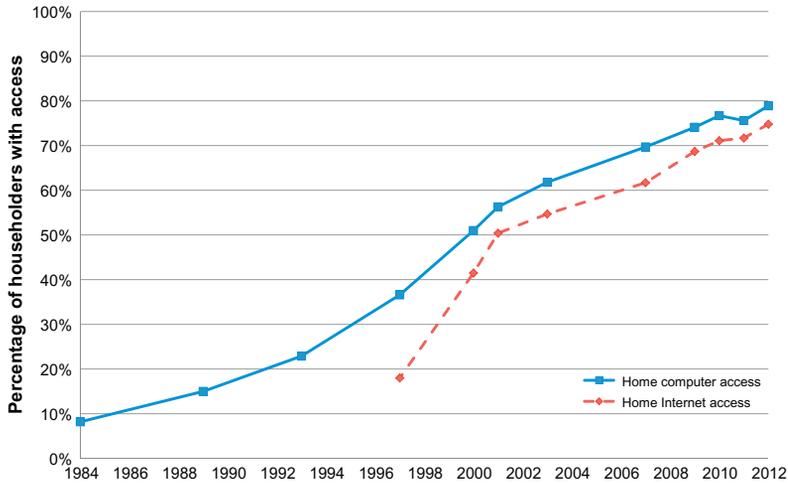
The finding that the results do not adhere to clear patterns should not be surprising. Policies and experiments differ in cost, the type of treatment (the specific hardware or software provided), the length of the intervention (number of years), the intensity of the treatment (hours per day), whether they supplement or substitute for other inputs, the grade levels treated, and the academic subject targeted. We highlight these differences in [Table 3](#). Also, relatively little attention is given in the literature to heterogeneity in treatment effects by student characteristics, which is likely due in part to the finding of no effect overall in many studies. Nonetheless, some studies do differentiate the effects by gender and by baseline academic performance. While no patterns by gender emerge, some studies find evidence that computer resources benefit lower performing students more than the highest performing students (e.g. [Banerjee et al., 2007](#); [Barrow et al., 2009](#)).

### **3. TECHNOLOGY USE AT HOME BY STUDENTS**

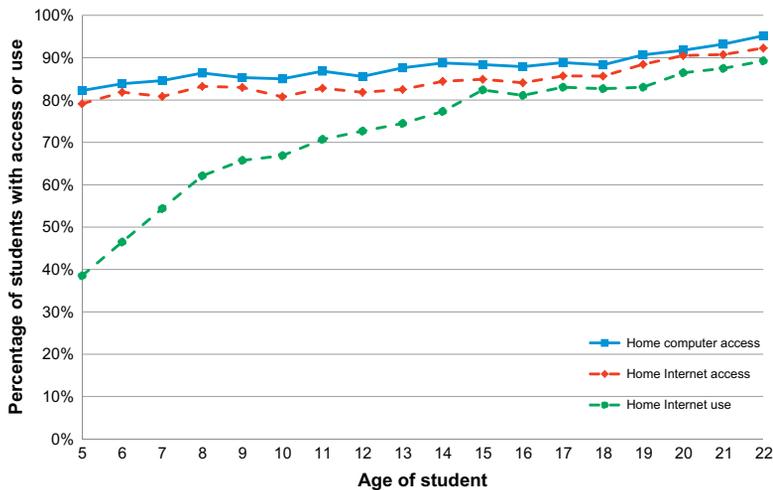
#### **3.1 Estimates of Rates of Technology Use at Home by Students**

Computer and Internet use at home has grown rapidly over the past two decades. It is astonishing that only 20 years ago less than one-fourth of the US population had access to a computer at home (see [Fig. 2](#)). Only 17 years ago, less than one-fifth of the US population had an Internet connection at home. The most recent data available for the United States, which are for 2012, indicate that roughly 80% of the population has access to a home computer and 75% of the population has access to an Internet connection at home ([U.S. Census Bureau, 2012](#)).

Schoolchildren have even higher rates of access to computers and the Internet at home. Eighty-six percent have access to computers and 83% have access to the Internet.



**Figure 2** Home computer and Internet access rates. *Source: U.S. Census Bureau, computer and Internet use: Table 4. Households with a computer and Internet use: 1984 to 2012, from various years of the Current Population Survey.*



**Figure 3** Home computer access, Internet use, and Internet use rates by age among students. *Source: Author's calculations from Current Population Survey microdata 2012.*

These rates are considerably higher than when the Current Population Survey (CPS) first collected information on home computer access. In 1984, roughly 15% of children had access to a computer at home (U.S. Census Bureau, 1988). Access to home computers and the Internet also rises with the age of the student (see Fig. 3). Home Internet use rises especially sharply with the age of the student.

Surveys from the 2012 PISA conducted by the OECD provide information on computer and Internet access at home among schoolchildren across a large number of countries. [Table 4](#) reports estimates for the 50 largest countries in the world with available data. In most developed countries a very large percentage of schoolchildren have access to a computer at home that they can use for schoolwork. In contrast, schoolchildren in developing countries often have very low levels of access. For example, only 26% of schoolchildren in Indonesia and 40% of schoolchildren in Vietnam have access to a home computer. In most developed countries a very large percentage of schoolchildren also report having an Internet connection. Although data availability is more limited for Internet connection rates, the PISA data provide some evidence that children in developing countries have lower levels of access than developed countries. Only 52% of schoolchildren in Mexico, for example, report having an Internet connection at home. These patterns of access to home computers and Internet among schoolchildren generally follow those for broader household-based measures of access to home computers and the Internet published by the [OECD \(2014\)](#) and [International Telecommunications Union \(2014a\)](#).<sup>18</sup> ITU data indicate that 78% of households in developed countries have Internet access compared with 31% of households in developing countries ([ITU, 2014b](#)).

Over the past decade the percentage of students with home computers has increased. [Fig. 4](#) displays trends in home computer access from 2003 to 2012 for selected large countries with available data. Home computer rates for schoolchildren have been very high in high-income countries such as the United States and Germany over the past decade. Other large countries have experienced rapid improvements in access to computers among schoolchildren over the past decade. Russia has caught up with high-income countries, and access to computers in Brazil grew from 36% as recently as 2006 to 72% in 2012. Schoolchildren in Mexico and Turkey have also seen rapid improvements in access to home computers over the past decade. Access to home computers has grown over the past decade for Indonesian schoolchildren, but remains relatively low.

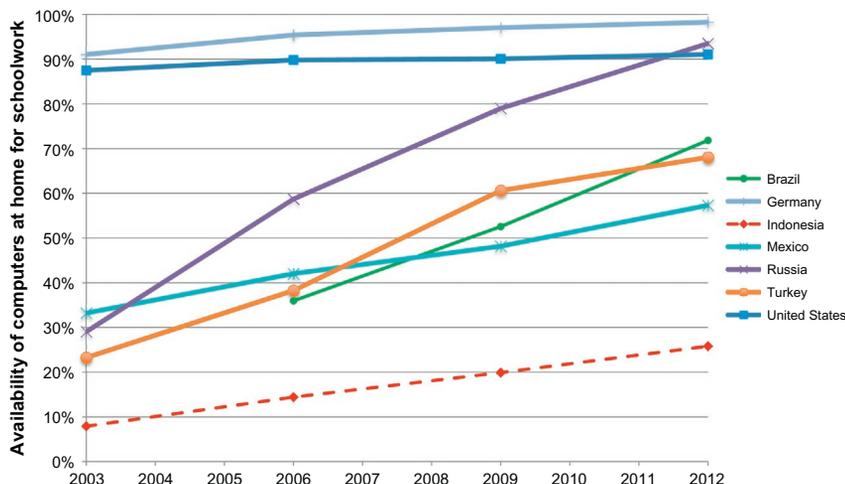
Even with very high rates of access to home computers and the Internet in developed countries, large disparities remain within countries.<sup>19</sup> In the United States, for example, 9 million schoolchildren do not have access to the Internet at home with the lack of access being disproportionately concentrated among low-income and disadvantaged minority

<sup>18</sup> See [Caselli and Coleman \(2001\)](#), [Wallsten \(2005\)](#), [Dewan et al. \(2010\)](#), [Andrés et al. \(2010\)](#), and [Chinn and Fairlie \(2007, 2010\)](#) for a few examples of previous studies of disparities in computer and Internet penetration across countries.

<sup>19</sup> See [Hoffman and Novak \(1998\)](#), [Mossberger et al. \(2003\)](#), [Warschauer \(2003\)](#), [Ono and Zavodny \(2007\)](#), [Fairlie \(2004\)](#), [Mossberger et al. \(2006\)](#), and [Goldfarb and Prince \(2008\)](#) for examples of previous studies of disparities in computer and Internet use within countries.

**Table 4** Percentage of students with computer at home for schoolwork and Internet connection at home, Programme for International Student Assessment (PISA), OECD 2012

<b>Country</b>	<b>Computer at home for schoolwork</b>	<b>Internet connection at home</b>
Argentina	84%	
Australia	98%	98%
Austria	98%	99%
Belgium	97%	99%
Brazil	72%	
Bulgaria	93%	
Canada	97%	
Chile	86%	78%
Colombia	63%	
Costa Rica	74%	71%
Croatia	94%	96%
Czech Republic	97%	98%
Denmark	99%	100%
Finland	99%	100%
France	97%	
Germany	98%	99%
Greece	92%	88%
Hong Kong	99%	99%
Hungary	94%	94%
Indonesia	26%	
Ireland	95%	98%
Israel	94%	96%
Italy	97%	97%
Japan	70%	89%
Jordan	83%	75%
Kazakhstan	66%	
Korea (South)	95%	95%
Malaysia	68%	
Mexico	57%	52%
Netherlands	98%	99%
New Zealand	94%	94%
Norway	99%	99%
Peru	52%	
Poland	97%	95%
Portugal	97%	96%
Romania	87%	
Russia	93%	93%
Serbia	95%	90%
Singapore	95%	98%
Slovak Republic	92%	94%
Spain	96%	96%
Sweden	99%	99%
Switzerland	98%	99%
Thailand	63%	
Tunisia	57%	
Turkey	68%	59%
United Arab Emirates	93%	
United Kingdom	97%	
United States	91%	
Vietnam	40%	



**Figure 4** Percentage of students with computer at home for schoolwork for selected countries, OECD. Source: OECD, Programme for International Student Assessment (PISA).

schoolchildren.<sup>20</sup> Among schoolchildren living in households with \$25,000 or less of income 67% have access to a home computer and 59% have access to the Internet at home, whereas 98% of schoolchildren living in households with \$100,000 or more in income have access to a home computer and 97% have access to the Internet at home. Large disparities also exist across race and ethnicity. Among African-American schoolchildren 78% have home computers and 73% have home Internet access, and among Latino schoolchildren 78% have home computers and 71% have home Internet access. In contrast, 92% of white, non-Latino schoolchildren have home computers and 89% have home Internet access.

Disparities in access to home computers within countries and across countries may contribute to educational inequality. However, the rapidly expanding use of computers and the Internet at home in developing countries might have implications for relative trends in educational outcomes.

### 3.2 Theoretical Issues

In addition to teacher and school inputs, student and family inputs are important for the educational production function. The personal computer is an example of one of these inputs in the educational production process, and there are several reasons to suspect that it is important. First, personal computers make it easier to complete course assignments

<sup>20</sup> These estimates are calculated from October 2012 Current Population Survey, Internet Use Supplement microdata.

through the use of word processors, the Internet, spreadsheets, and other software (Lenhart et al., 2001, 2008). Although many students could use computers at school and libraries, home access represents the highest quality access in terms of availability, flexibility and autonomy, which may provide the most benefits to the user (DiMaggio and Hargittai, 2001). Children report spending an average of 16 min per day using computers for schoolwork (Kaiser Family Foundation, 2010). Access to a home computer may also improve familiarity with software increasing the effectiveness of computer use for completing school assignments and the returns to computer use at school (Mitchell Institute, 2004; Underwood et al., 1994; Warschauer and Matuchniak, 2010). As with computers used in school, owning a personal computer may improve computer specific skills that increase wages in some fields. Finally, the social distractions of using a computer in a crowded computer lab may be avoided by using a computer at home.

On the other hand, home computers are often used for games, social networking, downloading music and videos, communicating with friends, and other forms of entertainment potentially displacing time for schoolwork (Jones, 2002; Kaiser Family Foundation, 2010; U.S. Department of Commerce, 2004).<sup>21</sup> Children report spending an average of 17 min per day using computers for playing games and an average of 21 min per day using computers for watching videos and other entertainment (Kaiser Family Foundation, 2010). A large percentage of computer users report playing games at least a few times a week (Lenhart et al., 2008). Time spent using social networking sites such as Facebook and Myspace and other entertainment sites such as YouTube and iTunes has grown rapidly over time (Lenhart, 2009). Children report spending an average of 22 min per day using computers for social networking (Kaiser Family Foundation, 2010). Computers are often criticized for displacing more active and effective forms of learning and for emphasizing presentation (e.g. graphics) over content (Fuchs and Woessmann, 2004; Giacquinta et al., 1993; Stoll, 1995). Computers and the Internet also facilitate cheating and plagiarism and make it easier to find information from noncredible sources (Rainie and Hitlin, 2005). In the end, it is ambiguous as to whether the educational benefits of home computers outweigh their distraction and displacement costs.

Beltran et al. (2010) present a simple theoretical model that illustrates these points in the context of a utility maximization problem for a high school student. A linear random utility model of the decision to graduate from high school is used. Define  $U_{i0}$  and  $U_{i1}$  as the  $i$ th person's indirect utilities associated with not graduating and graduating from high school, respectively. These indirect utilities can be expressed as:

$$U_{i0} = \alpha_0 + \beta'_0 X_i + \gamma_0 C_i + \lambda_0 t(W_i, C_i) + \theta Y_0(Z_i, C_i) + \varepsilon_{i0} \quad (3)$$

and

<sup>21</sup> Similar concerns were expressed earlier over television crowding out schoolwork time (see Zavodny, 2006, for example).

$$U_{i1} = \alpha_1 + \beta_1' X_i + \gamma_1 C_i + \lambda_1 t(W_i, C_i) + \theta Y_1(Z_i, C_i) + \varepsilon_{i1}, \quad (4)$$

where  $X_i$ ,  $Z_i$ , and  $W_i$  may include individual, parental, family, geographical, and school characteristics;  $C_i$  is the presence of a home computer;  $Y_0$  and  $Y_1$  are expected future earnings; and  $t$  is the child's achievement (e.g. test score), and  $\varepsilon_i$  is an additive error term.  $X_i$ ,  $Z_i$ , and  $W_i$  do not necessarily include the same characteristics because the individual, family and other characteristics affecting utility, test scores and expected future earnings may or may not differ. Achievement is determined by the characteristics,  $W_i$ , and the presence of computers is allowed to have different effects on the utility from the two educational choices. Expected earnings differ between graduating from high school and not graduating from high school, and are functions of the characteristics,  $Z_i$ , and home computers.

In the model, there are three major ways in which home computers affect educational outcomes. First, there is a direct effect of having a home computer on the utility of graduating from high school,  $\gamma_1$ . Personal computers make it easier to complete homework assignments through the use of word processors, spreadsheets, Internet browsers and other software, thus increasing the utility from completing schoolwork. Home access to computers offers more availability and autonomy than school access and may familiarize students with computers increasing the returns to computer use in the classroom. Second, access to home computers may have an additional effect on the utility of staying in school beyond making it easier to finish homework and complete assignments. In particular, the use of home computers may "open doors to learning" and doing well in school (Cuban, 2001; Peck et al., 2002), and thus encourage some teenagers to graduate from school. Third, personal computers also provide utility from games, email, chat rooms, downloading music, and other noneducation uses creating an opportunity cost from doing homework. The higher opportunity cost increases the utility of not graduating from high school. On the other hand, the use of computers at home, even for these noneducational uses, keeps children off the street, potentially reducing delinquency and criminal activities. These activities increase the utility from dropping out of school. The two opposing factors make it difficult to sign the effect of computers on the utility from not graduating from high school,  $\gamma_0$ .

Another way in which personal computers affect the high school graduation decision is through their effects on academic achievement. Computers could improve academic performance directly through the use of educational software and focusing time use on content. Computers and the Internet, however, may displace other more active forms of learning, emphasize presentation over content, and increase plagiarism. Therefore, the theoretical effects of computers on academic achievement,  $dt/dC$ , and thus on the utility from graduating from high school,  $\lambda_1 dt/dC$ , is ambiguous. Finally, computer skills may improve employment opportunities and wages, but mainly in combination with a minimal educational credential such as a high school diploma, implying that  $dY_1/dC > dY_0/dC$ .

Focusing on the high school graduation decision, we assume that the individual graduates from high school if  $U_{i1} > U_{i0}$ . The probability of graduating from high school,  $y_i = 1$ , is:

$$\begin{aligned} P(y_i = 1) &= P(U_{i1} > U_{i0}) \\ &= F[(\alpha_1 - \alpha_0) + (\beta_1 - \beta_0)'X_i + (\gamma_1 - \gamma_0)C_i + \theta(Y_1(Z_i, C_i) - Y_0(Z_i, C_i)) \\ &\quad + (\lambda_1 - \lambda_0)t(W_i, C_i)], \end{aligned} \quad (5)$$

where  $F$  is the cumulative distribution function of  $\varepsilon_{i1} - \varepsilon_{i0}$ . In Eq. (5), the separate effects of computers on the probability of graduating from high school are expressed in relative terms. Home computers have a direct effect on the graduation probability through relative utility, and indirect effects through improving achievement and altering relative earnings. The net effect of home computers on high school graduation, however, is theoretically ambiguous.

Vigdor et al. (2014) model the adolescent's maximization problem as one of allocating time and money across competing uses. Adolescents devote time  $t_i$  and pay a monetary cost  $p_i$  to engage in different activities within the set of all potential activities. Each activity contributes directly to the adolescent's utility, and some activities also contribute indirectly to utility through building human capital and increasing future living standards. Utility can be written as  $U = U(A, S(A))$ , where  $A$  is the vector of activity choices and  $S(A)$  is the future living standard given these activity choices. Not all activities increase future living standards, and adolescents place at least some weight on future living standards in their computation of utility. Adolescents also face a time constraint and a budget constraint. The solution to the resulting utility maximization problem equates the ratio of prices of any two activities to the ratio of marginal utilities of the two activities.

Using this framework, the introduction of home computers and broadband Internet can be viewed as a shock to the prices and time costs of various activities. Vigdor et al. (2014) provide several examples in which computer technology reduces the prices and time costs of activities, and thus potentially increases their use. They note that access to word processing software reduces the cost of revising a term paper, and access to broadband reduces the cost of conducting research for an essay. Computer and broadband access also reduce the marginal cost of playing games or engaging in multiparty conversations with friends. The first two examples of activities presumably have a positive impact on expected future living standards, whereas the impact on expected future living standards of games and social networking is less clear. Even if these two activities have positive returns, they might have smaller returns to future living standards than the activities that they displace.

Vigdor et al. (2014) also note that the simple model could be expanded to incorporate the cost of technology. Although the adolescent is unlikely to purchase computers with

his/her own money, the family's purchase of computers and Internet service could crowd out other "educational" expenditures. Another issue is that the maximization problem requires adolescents to make decisions with long-run consequences, and they may not be "neurologically" developed enough to make such decisions. This is less of a problem, however, if adolescents have at least weak preferences for building human capital and improving future living standards. Another point that Vigdor et al. raise is that in many cases the realized time allocations of adolescents will be determined not only by their own preferences, but by constraints placed on them by parents, teachers, and other adults. The model could be revised to incorporate these restrictions on activities, but one important implication is that the impact of computer technology on educational outcomes could vary with parental supervision.

These theoretical models provide some insights into how home computers might exert both positive and negative influences on educational outcomes, and demonstrate that the net total effect is difficult to determine. Families and students are likely to make decisions about computer purchases and Internet subscriptions in part based on these comparisons. If households are rational and face no other frictions, those households without computers have decided not to buy a computer because the returns are relatively low. However, it is also possible that various constraints prevent households from investing in home computers even if the returns are high. Parents may face credit constraints, be unaware of the returns to computer use, not be technically comfortable with computers, and have concerns about privacy. There is reason to suspect that these constraints might be important, given that households without computers tend to be substantially poorer and less educated than other households. Thus, the effect of computers for such families is an open and important question.

### 3.3 Empirical Findings

#### 3.3.1 *Effects of Home Computers and the Internet on Educational Outcomes*

Although the theoretical models provide some insights into how home computers might exert positive and negative effects on the educational outcomes, they do not provide a prediction of the sign and magnitude of the net effect. A small, but growing empirical literature estimates the net effects of home computers on a wide range of educational outcomes. The literature on the topic has evolved over time primarily through methodological improvements. Earlier studies generally regress educational outcomes on the presence of a home computer while controlling for student, family, and parental characteristics. More recent studies focus on quasi-experimental approaches and randomized control experiments.

One of the first studies to explore whether home computers have positive educational effects on children was [Attewell and Battle \(1999\)](#). Using the 1988 National Educational Longitudinal Survey (NELS), they provide evidence that test scores and grades are positively related to access to home computers among 8th graders even after controlling for

differences in several demographic and individual characteristics including typically unobservable characteristics of the educational environment in the household.<sup>22</sup>

Using data from the 2001 CPS, Fairlie (2005) estimates the relationship between school enrollment and having a home computer among teenagers. Controlling for family income, parental education, parental occupation, and other observable characteristics in probit regressions for the probability of school enrollment, he finds a difference of 1.4 percentage points (base rate of 85%). In a subsequent paper, Beltran et al. (2010) use panel data from the matched CPS (2000–04) and the National Longitudinal Survey of Youth (1997–2002) to estimate the relationship between home computers and subsequent high school graduation. They find that teenagers who have access to home computers are 6–8 percentage points more likely to graduate from high school than teenagers who do not after controlling for individual, parental, and family characteristics. Using detailed data available in the NLSY97, they also find that the estimates are not sensitive to the inclusion of difficult-to-find characteristics of the educational environment in the household and extracurricular activities of the student.<sup>23</sup> Estimates indicate a strong positive relationship between home computers and grades, a strong negative relationship with school suspension, and suggestive evidence of a negative relationship with criminal activities.

Schmitt and Wadsworth (2006), using the British Household Panel Survey (1991–2001), find a significant positive association between home computers and performance on the British school examinations. The results are robust to the inclusion of individual, household and geographical controls, including proxies for household wealth and prior educational attainment. Fiorini (2010) provides evidence on the impacts of home computers among young Australian children ages 4 to 7. She shifts the focus from access to home computers to computer use among children (although some results include computer access as an instrumental variable for computer use). Using data from the Longitudinal Study of Australian Children (2004–06), she finds evidence of a positive relationship between computer use and cognitive skills among young children.

In contrast to these findings of positive effects of home computers on educational outcomes, Fuchs and Woessmann (2004) find a negative relationship between home computers and student achievement using data from 31 developed and emerging countries among teenagers. Using the PISA database, they find that students with home computers have significantly lower math and reading test scores after controlling for student, family

<sup>22</sup> They include measures of the frequency of child–parent discussions of school-related matters, parents’ familiarity with the parents of their child’s friends, attendance in “cultural” classes outside of school, whether the child visits science or history museums with the parent, and an index of the educational atmosphere of the home (e.g. presence of books, encyclopedias, newspapers, and place to study).

<sup>23</sup> The controls include religion, private school attendance, whether a language other than English is spoken at home, whether there is a quiet place to study at home, and whether the child takes extra classes or lessons, such as music, dance, or foreign language lessons.

and school characteristics and country fixed effects. They find a large positive association between home computers and test scores in bivariate comparisons without controls.

Although regressions of educational outcomes on home computers frequently control for numerous individual, family and school characteristics, they may nonetheless produce biased estimates of causal effects due to omitted variables. In particular, if the most educationally motivated families (after controlling for child and family characteristics) are more likely to purchase computers, then a positive relationship between academic performance and home computers may capture the effect of immeasurable motivation on academic performance. Conversely, if the least educationally motivated families are more likely to purchase computers, perhaps motivated by their entertainment value, then estimates will be downward biased.

To address these concerns, a few recent studies (including some discussed above) estimate the impacts of home computers on educational outcomes using instrumental variable techniques, individual-student fixed effects, and falsification tests. Fairlie (2005) addresses the endogeneity issue by estimating instrumental variable models. Bivariate probit models of the joint probability of school enrollment and owning a home computer result in large positive coefficient estimates (7.7 percentage points). Use of computers and the Internet by the child's mother and father, and MSA-level home computer and Internet rates are used as exclusion restrictions. Some supporting evidence is provided that these variables should affect the probability of the family purchasing a home computer but should not affect academic performance after controlling for family income, parental education and occupation, and other factors. Beltran et al. (2010) also estimate bivariate probits for the joint probability of high school graduation and owning a home computer and find point estimates similar to those from a multivariate regression. Similar exclusion restrictions are used with the addition of the presence of another teenager in the household. Fiorini (2010) uses instrumental variables for computer use in her study of young Australian children and generally finds larger positive estimates of computer use on test scores than in OLS regressions. The number of older siblings and Internet use at work by men and women at the postcode level are used as exclusion restrictions.

Another approach, first taken by Schmitt and Wadsworth (2006), is to include future computer ownership in the educational outcome regression. A positive estimate of future computer ownership on educational attainment would raise concerns that current ownership proxies for an unobserved factor, such as educational motivation. Future computer ownership, however, is not found to have a positive relationship with educational outcomes similar to the positive relationship found for contemporaneous computer ownership (Beltran et al., 2010; Schmitt and Wadsworth, 2006). Along these lines of falsification tests or "pencil tests" (DiNardo and Pischke, 1997), Schmitt and Wadsworth (2006) do not find evidence that other household assets that proxy for wealth such as dishwashers, driers, and cars have similar effects on educational attainment. Similarly, Beltran et al. (2010) do not find evidence of a positive relationship between educational

attainment and having a dictionary or cable television at home, which also might be correlated with unobserved educational motivation or wealth.

A couple of studies address selection concerns by estimating fixed effect models. The inclusion of student fixed effects controls for differences in unobservable characteristics that are time-invariant. [Vigdor et al. \(2014\)](#), using panel data from North Carolina public schools, find modestly sized negative effects of home computer access and local-area access to high-speed Internet connections on math and reading test scores when including fixed effects. In contrast, they find positive estimates when student fixed effects are excluded. [Beltran et al. \(2010\)](#) find that adding student fixed effects results in smaller positive point estimates that lose significance.

[Malamud and Pop-Eleches \(2011\)](#) address the endogeneity problem with a RDD based on the effects of a government program in Romania that allocated a fixed number of vouchers for computers to low-income children in public schools. The basic idea of the RDD is that schoolchildren just below the income threshold for eligibility for a computer voucher are compared to schoolchildren just above the income threshold. The two groups of schoolchildren close to the threshold have nearly identical characteristics and differ only in their eligibility for the computer voucher. Estimates from the discontinuity indicate that Romanian children winning vouchers have lower grades, but higher cognitive ability as measured by Raven's Progressive Matrices.

A few randomized control experiments have been conducted to evaluate the effects of home computers on educational outcomes. The first random experiment involving the provision of free computers to students for home use was [Fairlie and London \(2012\)](#). The random-assignment evaluation was conducted with 286 entering students receiving financial aid at a large community college in Northern California.<sup>24</sup> Half of the participating students were randomly selected to receive free computers. After 2 years, the treatment group of students who received free computers had modestly better educational outcomes than the control group along a few measures. Estimates for a summary index of educational outcomes indicate that the treatment group is 0.14 standard deviations higher than the control group mean. Students living farther from campus and students who have jobs appear to have benefitted more from the flexibility afforded by home computers. The results from the experiment also provide the only evidence in the literature on the effects of home computers for postsecondary students.

[Fairlie and Robinson \(2013\)](#) also conduct a random experiment, but shift the focus from college students to schoolchildren. The experiment includes 1123 students in grades 6–10 attending 15 schools across California. All of the schoolchildren participating in the study did not have computers prior to the experiment and half were randomly selected to receive free

<sup>24</sup> The focus on the impacts of computers on community college students is important, unlike 4-year colleges where many students live on campus and have access to large computer labs, community college students often have limited access to on-campus technology.

computers. The results indicate that even though there was a large effect on computer ownership and total hours of computer use, there is no evidence of an effect on a host of educational outcomes, including grades, standardized test scores, credits earned, attendance, and disciplinary actions. No test score effects are found at the mean, at important cutoffs in the distribution (e.g. passing and proficiency), or at quantiles in the distribution. The estimates are precise enough to rule out even moderately sized positive or negative effects. Consistent with these results, they find no evidence that treatment students spent more time on homework and that the computers had an effect on turning homework in on time, software use, computer knowledge, or other intermediate inputs in education. Treatment students report spending more time on computers for schoolwork, but they also report spending more time on computers playing games, social networking and for other entertainment.

Most of the evidence in the literature focuses on the effects of home computers on the educational outcomes of schoolchildren in developed or transition economies. A couple of previous studies use random experiments to examine the impacts of one laptop per child (OLPC) laptops on educational outcomes in developing countries.<sup>25</sup> [Beuermann et al. \(2012\)](#) examine the impacts of randomly providing approximately 1000 laptops for home use to schoolchildren in grades 1 through 6 in Peru.<sup>26</sup> They find that the laptops have a positive, but small and insignificant effect on cognitive skills as measured by the Raven's Progressive Matrices test (though the effect is significant among children who did not already have a home computer before the experiment). Teachers reported that the effort exerted in school was significantly lower for treatment students than control students and that treated children reported reading books, stories, or magazines less than control children. [Mo et al. \(2012\)](#) randomly distribute OLPC laptops to roughly half of a sample of 300 young schoolchildren (grade 3) in China.<sup>27</sup> They find some evidence that the laptops improved math test scores, but no evidence of effects on Chinese tests. They also find that the laptops increased learning activity use of computers and decreased time spent watching television.

<sup>25</sup> Although the One Laptop per Child program in Peru ([Cristia et al., 2012](#)) and the Texas laptop program (evaluated with a quasi-experiment in [Texas Center for Educational Research, 2009](#)) were initially intended to allow students to take computers home when needed in addition to using them in school, this did not happen in most cases. In Peru, some principals, and even parents, did not allow the computers to come home because of concerns that the laptops would not be replaced through the program if they were damaged or stolen. The result is that only 40% of students took the laptops home, and home use was substantially lower than in-school use. In Texas, there were similar concerns resulting in many schools not allowing computers to be taken home or restricting their home use. The main effect from these laptop programs is therefore to provide one computer for every student in the classroom, rather than to increase home access.

<sup>26</sup> Recipients of the laptops were also provided with an instruction manual and seven weekly training sessions.

<sup>27</sup> The laptops included some tutoring software and one training session was provided.

### 3.3.2 Heterogeneity in Home Computer Effects

The effects of home computers on educational outcomes might differ across subgroups of the student population. For example, minority students might benefit more or less from having a home computer because of more limited opportunities for alternative places of access, social interactions with other computer users, and learning about use from parents, siblings, and friends. Girls and boys may differ in how they use computers possibly resulting in differential effects. Several studies estimate separate home computer effects by demographic group and other student characteristics. For example, in [Attewell and Battle's \(1999\)](#) study of home computer effects on the test scores and grades of 8th graders they find evidence of stronger positive relationships between home computers and educational outcomes for higher SES children, boys, and whites. [Fiorini's \(2010\)](#) study of the impacts of home computer use on cognitive and noncognitive skills among Australian children ages 4 to 7 finds evidence of larger effects for girls and children with less educated parents. [Fairlie \(2012a\)](#) finds larger effects of home computers on educational outcomes for minority college students than nonminority college students ([Table 5](#)).

As with school-based interventions, the evidence is mixed with several studies not finding evidence of heterogeneity in the effects of home computers. For example, [Beltran et al. \(2010\)](#) estimate regressions that include interactions between home computers and race, income or gender and, in almost all cases, do not find statistically significant interaction effects. [Fairlie and Robinson \(2013\)](#) and [Fairlie \(2015\)](#) find no evidence of heterogeneous treatment effects by pretreatment academic achievement, parental supervision, propensity for nongame use, grade, race, or gender. [Beuermann et al. \(2012\)](#) find some evidence of a larger reduction in school effort for younger Peruvian children, but essentially no difference in effects on cognitive skills for younger children and no difference in effects on school effort and cognitive skills by gender. In their study of Romanian schoolchildren, [Malamud and Pop-Eleches \(2011\)](#) do not find evidence of differential effects by gender, but do find that younger children experience larger gains in cognitive skills. Given the lack of consistency in findings across studies for any subgroup, it is difficult to draw strong conclusions on this question.

### 3.3.3 Effects on Computer Skills and Other Outcomes

Several previous studies examine the impacts of home computers on computer skills. There is some evidence of positive impacts, but surprisingly the overall evidence is not universally strong. For example, [Fairlie \(2012b\)](#) finds evidence of positive effects of home computers on computer skills among college students, whereas [Fairlie and Robinson \(2013\)](#) find no evidence of home computers on computer knowledge or skills among schoolchildren. Among young children in Peru, [Beuermann et al. \(2012\)](#) find strong evidence that the OLPC laptops improved scores on a proficiency test in using the laptop, but find no effects on skills for using a Windows based computer or using the Internet. [Mo et al. \(2012\)](#) finds large positive effects on computer skills from OLPC

**Table 5** Overview: studies of computer use at home

Study	Country	Investment	Grade/age	Design	Data	Outcome	Results
Attewell and Battle (1999)	USA	Computer	Grade 8	Cross-section	NELS	Test scores	Positive
Fuchs and Woessmann (2004)	Many	Computer	Teenagers	Cross-section	PISA	Test scores	Negative
Fairlie (2005)	USA	Computer	Teenagers	Cross-section	CPS	Enrolled	Positive
Schmitt and Wadsworth (2006)	GBR	Computer	Age 15–17	Cross-section, IV	BHPS	A-level exams	Positive
Beltran et al. (2010)	USA	Computer	Teenagers	Cross-sect, FE, IV	CPS — NLSY	Graduate, grades, suspension	Positive
Fiorini (2010)	AUS	Computer use	Age 4–7	Cross-sect, IV	LSAC	Cognitive skills	Positive
Malamud and Pop-Eleches (2011)	ROM	Computer	School aged	RD	Survey	Grades/cognitive skills	Negative/positive
Vigdor et al. (2014)	USA	Computer, Internet	Grades 5–8	Cross-sect, FE	NC records	Test scores	Negative
Beuermann et al. (2012)	Peru	Computer	Grades 1–6	RCT	Survey	Cognitive skills	Mixed
Fairlie and London (2012)	USA	Computer	College	RCT	CC records	Grades, transfer courses	Positive
Mo et al. (2012)	CHN	Computer	Grade 3	RCT	Survey	Test scores/television	Positive/negative
Fairlie and Robinson (2013)	USA	Computer	Grades 6–10	RCT	CA records	Grades, test scores, attend	Insign
Bauernschuster et al. (2014)	DEU	Internet	Age 7–16	IV	GSOEP	Social activities	Insign, pos

laptops for young children in China. Finally, [Malamud and Pop-Eleches \(2011\)](#) find that winning a computer vouchers increased computer knowledge, fluency and applications, but not web and email fluency among Romanian children.

Research has also focused on the impacts of specific types of computer use or impacts on other educational or social outcomes. For example, a few studies have explored the effects of Facebook use among college students on academic outcomes and find mixed results (see [Junco, 2012](#); [Kirschner and Karpinski, 2010](#); [Pasek and Hargittai, 2009](#), for example). [Bauernschuster et al. \(2014\)](#) use German data to examine the effects of broadband Internet access on children's extra-curricular school activities such as sports, music, arts, and drama and do not find evidence of crowd out. Finally, [Beuermann et al. \(2012\)](#), using data from Peru's randomization across and within schools, do not find evidence of spillovers to classmates and friends (though close friends appear to become more proficient at using a laptop).

### Summary

A few patterns emerge from the review of the empirical literature on home effects. First, studies using multivariate regressions and instrumental variable models tend to show large positive (and in some cases negative) effects, but studies using randomized control experiments tend to show zero or small positive effects. As noted above, the contrast in findings may be due to selection bias. [Fairlie and London \(2012\)](#) find evidence that nonexperimental estimates for community college students are nearly an order of magnitude larger than the experimental estimates. Second, most studies estimate impacts on grades and test scores, but many studies examine additional outcomes such as homework time, enrollment and graduation. Although there are some differences in results across outcomes they are generally consistent within the same study. The lack of consistent variation in findings for different outcome measures is at least a little surprising because we might expect intermediate inputs such as homework time and grades that are related to effort to be affected more by potential crowd-out or efficiency gains than test scores which capture the amount of information children learned during the school year. Although not the focus of the chapter, we also review a few papers examining impacts on computer skills and find some evidence of positive effects. But perhaps these findings are not surprising as there is no reason to suspect a negative influence.

Most of the earlier research was on the United States and other developed countries, but several recent studies examine home computer impacts in developing countries. The research focusing on developing countries tends to find smaller impacts, but it is difficult to disentangle this from their methodological focus on random experiments. Theoretically, the effects might be very different in the United States and other countries with a greater reliance on technology throughout the educational system. Finally, several studies explore heterogeneity in the effects of home computers on educational outcomes. Most of the studies examining heterogeneity focus on main demographic groups such as race and gender, but studies also examine heterogeneity by pretreatment academic

performance, parental supervision, and propensity for entertainment use of computers. The evidence on heterogeneity is decidedly mixed with no clear evidence even for the same group across studies.

Overall, these results suggest that increasing access to home computers among students who do not already have access is unlikely to greatly improve educational outcomes, but is also unlikely to negatively affect outcomes.

#### **4. CONCLUSIONS**

Theoretically, the net effects of ICT investments in schools, the use of CAI in schools, and the use of computers at home on educational outcomes are ambiguous. Expenditures and time devoted to using computers, software, the Internet, and other technologies may be more efficient than expenditures on other educational inputs or may be less efficient. New technologies may displace other more effective instructional and learning methods and distract schoolchildren, or they may represent an effective learning tool and engage schoolchildren in learning. Thus, it is perhaps not surprising that the findings from the rapidly growing empirical literature on the effects of computers, the Internet and computer-assisted instruction are mixed.

The implications from these findings suggest that we should not expect large positive (or negative) impacts from ICT investments in schools or computers at home. Schools should not expect major improvements in grades, test scores and other measures of academic outcomes from investments in ICT or adopting CAI in classrooms, though there might be exceptions such as some CAI interventions in developing countries. Existing and proposed interventions to bridge the digital divide in the United States and other countries, such as large-scale voucher programs, tax breaks for educational purchases of computers, and one-to-one laptop programs with check-out privileges are unlikely to substantially reduce the achievement gap on their own.

An important caveat to this tempered conclusion, however, is that there might be other educational effects of having a computer that are not captured in measurable academic outcomes. For example, computers may be useful for finding information about colleges and financial aid. They might be useful for communicating with teachers and schools and parental supervision of student performance, attendance and disciplinary actions through the spreading use of student information system software (e.g. School Loop, Zangle, ParentConnect, and Aspen). Similar to other aspects of society, schools, professors, and financial aid sources are rapidly expanding their use of technology to provide information and course content to students. A better understanding of these potential benefits is important for future research.

More research is clearly needed in additional areas. First, more research is needed on benefit-cost analyses of computers, Internet connections, software, and other technologies with attention devoted to whether expenditures on these interventions are substituting for other inputs or represent new expenditures. The cost of various interventions is rarely

documented or considered. Though purchase costs are declining, maintenance costs may be high and devices may become obsolete or need to be replaced frequently. Second, more research is needed on the shape of the educational returns to technology. For example, are the marginal benefits from a few hours of computer use in the classroom high, but then decline rapidly when computers are used more extensively in the classroom? Third, more research is needed on the related question of online education. There is considerable momentum towards offering online courses by colleges, massive open online courses (MOOCs), creation of online colleges, and “flipped” classrooms, but we know relatively little about their effectiveness relative to costs. Fourth, more research is needed on the impacts of specific uses of computers. For example, computer use for researching topics might be beneficial, whereas computer use for practicing skills may displace other more productive forms of learning (Falck et al., 2015). Each new use of computer technology poses new possible benefits in terms of customization and flexibility, but also creates potential pitfalls that may interfere with education.<sup>28</sup> One of the fundamental challenges of studying the effects of computer technology on educational outcomes is that research consensus often lags the implementation of new initiatives. Computer technology is expanding rapidly from desktop computers to laptops, iPads, and phones, and from educational software to Internet learning applications and social media.

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<sup>28</sup> See Los Angeles Unified School District’s one-to-one iPad program for a high-profile example of the challenges of adopting new and relatively untested technology. Several schools attempted to abandon the program after students bypassed security filters in order to access the Internet, which was not intended. The program was suspended in light of possible flaws in the bidding process for technology provision.

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